

Minami Alps Tourism Reservation System Usage Guide

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0. Basic information

There is a link to basic information such as terms of use at the bottom of the reservation page.
Please refer to it as necessary. (This is written in Japanese only. Please understand.)

System terms of Use	Site Terms of Use	Standard travel agency contract	Travel agency registration card	Notation based on the Act on Specified Commercial Transactions	
システム利用規約 個人情報保護方針（プライバシーポリシー）	サイト利用規約	標準旅行業約款 運営会社情報	旅行業登録票 トレッキングの感染症対策	特定商取引法に基づく表記 登山バス・乗合タクシー時刻表	問い合わせ
Privacy policy		Operating company information	Measures against infectious diseases during trekking	Climbing Bus/Shared Taxi Timetable	Inquiry

1. Top Menu

Click "Book a Mountain Lodge（山小屋予約）".

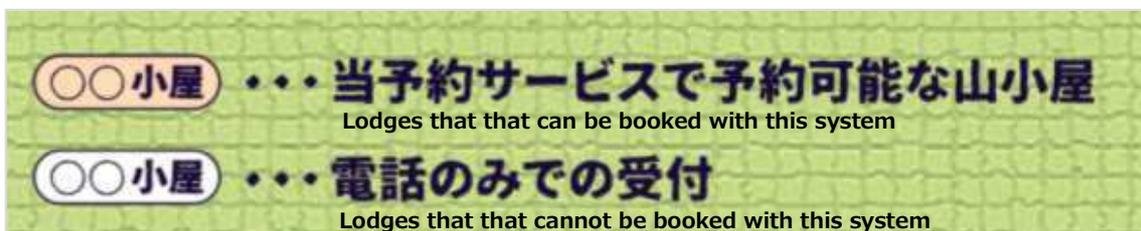


2. Select a Mountain

Select the name of the mountain or mountain lodge.



Standard notation for mountain lodges is as follows.



When you click on a lodge that cannot be booked with this system, the phone number will be shown.



*For inquiries on matters other than reservations, call the lodge directly.

Mountain Lodge Telephone Numbers

■ Hirogawara Sanso Lodge: 090-2677-0828

*When Hirogawara Sanso Lodge is closed (April 1 to June 24), contact Yamanashi Kotsu (055-223-0831).

■ Shirane-Oike Lodge: 090-3201-7683

■ Kitadake Sanso Lodge: 090-4529-4947 (in 2022, the mountain lodge is closed and the campground is open.)

3. Select a Mountain Lodge

The upper row shows available dates as "Available: ○○". The number indicates the remaining guest capacity. Unavailable dates are marked with an "x" (closed or fully booked). The lower row shows the rate per adult per night for lodging only. Rates may vary depending on the date.

Click the mountain lodge and type of accommodation on the left, then click "Available: ○○" for your preferred date on the right.

Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

予約タイプ・日付選択
Select reservation type and date

予約数量入力
Entering the reservation quantity

予約確認
Confirmation of reservation

ログイン・会員登録
Login/Member registration

顧客情報入力
Entering customer information

予約完了
Completion of reservation

タイプを選択
Select type

- Shirane-Oike Lodge: Lodge 【白根御池小屋】 山小屋泊
- Shirane-Oike Lodge: Tent 【白根御池小屋】 テント泊
- Hirogawara sanso Lodge : Lodge 【広河原山荘】 山小屋泊
- Hirogawara sanso Lodge : Tent 【広河原山荘】 テント泊
- Kitadake sanso Lodge: Lodge 【北岳山荘】 山小屋泊
- Kitadake sanso Lodge: Tent 【北岳山荘】 テント泊

北岳山荘の改修工事が終了し、今シーズンより山小屋泊の予約が可能となりました。お食事もご予約いただけます。広河原山荘は、宿泊日当日のご予約はシステムでは受付できません。当日予約をご希望の方は、直接広河原山荘へお電話ください。(TEL : 090-2677-0828) また、広河原山荘のテント場は9月1日以降ご利用いただけません(※旧広河原山荘解体工事の為)。
バス・タクシーの運行は未定です。

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前予約状況
Reservation status

広河原山荘

チェックイン時間 : 13:00 ~ 16:30

2023年6月

日	月	火	水	木	金	土
28日	29日	30日	31日	1日	2日	3日
x	x	x	x	x	x	x
4日	5日	6日	7日	8日	9日	10日
x	x	x	x	x	x	x
11日	12日	13日	14日	15日	16日	17日
x	x	x	x	x	x	x
18日	19日	20日	21日	22日	23日	24日
x	x	x	x	x	空: 35	空: 35
25日	26日	27日	28日	29日		
空: 41 ¥9,000	空: 42 ¥8,000	空: 26 ¥8,000	空: 39 ¥8,000	空: 38 ¥8,000	空: 35 ¥9,000	空: 31 ¥9,000
2日	3日	4日	5日	6日	7日	8日
空: 42 ¥9,000	空: 28 ¥8,000	空: 37 ¥8,000	空: 40 ¥8,000	空: 40 ¥8,000	空: 18 ¥9,000	空: 38 ¥9,000

Vacant number of people

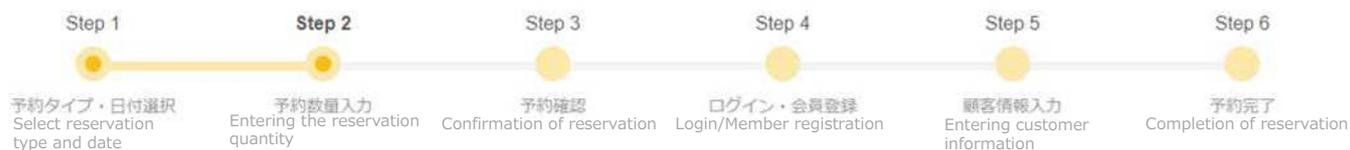
4. Enter Quantity

Enter the number of adults, the number of children, and the number of nights in the boxes at the top of the screen.

When staying multiple nights, first select "Number of nights".

*Booking a different lodge each night is also possible during a consecutive stay.

Ex) 1st night ⇒ Shirane Oike Lodge / 2nd night ⇒ Kitadake Sanso Lodge



予約登録 Reservation registration 入力下さい

利用開始日: 2022/07/09 Adult 大人: Child 小人:
 Number of nights 泊数: 個人・団体: Individual / Group

※ご利用にあたり、必ずサイト下部の「旅行条件書（取引条件説明書）」等一連の文書をご確認ください。
 ※料金には、予約システム利用料（旅行業務取扱料）及びコロナ対策協力費用が含まれます。
 ※宿泊について、中学生以上を大人、小学生以下を小人として取り扱います。未就学児は無料です。
 ※白根御池小屋・広河原山荘の個室は、本システムではご予約できません。直接山小屋へご連絡ください。
 白根御池小屋 TEL：090-3201-7683
 広河原山荘 TEL：090-2677-0828
 ※広河原山荘営業期間外(4/1～6/24)は、山梨交通(055-223-0831)までご連絡ください。

The date of use 利用日	The name of Lodge 山小屋名	Type of accommodation (Reservable quantity) 宿泊タイプ (予約可能数)	Price 料金	Number of persons 人数	Subtotal amount 金額	
2022/07/09	白根御池小屋	Stay in lodge 山小屋泊 (33)		Adult (大人)	<input type="text" value="0"/>	¥0
				Child (小人)	<input type="text" value="0"/>	¥0
		Stay in tent テント泊 (80)		Adult (大人)	<input type="text" value="0"/>	¥0
				Child (小人)	<input type="text" value="0"/>	¥0
オプション追加	Option オプション名	Reservable quantity 予約可能数	Price 料金	オプションの数量はこちらから	Subtotal amount 金額	
2022/07/09	Dinner 夕食	82	¥2,100	Total (合計)	<input type="text" value="0"/>	¥0
	Breakfast 朝食	82	¥1,200	Total (合計)	<input type="text" value="0"/>	¥0
	Lunch box 弁当	82	¥1,200	Total (合計)	<input type="text" value="0"/>	¥0

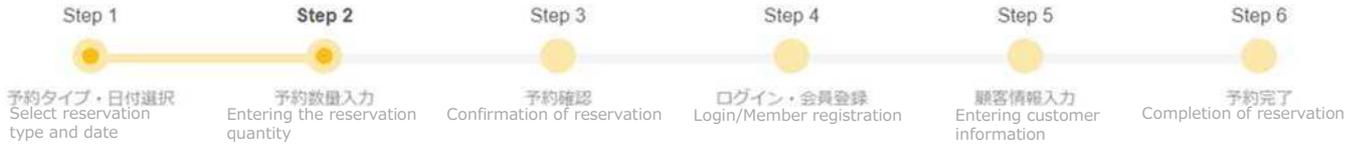
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When staying at a mountain lodge, entering the number of adults and children will automatically fill the boxes below with the number of guests and quantity of options (dinner, breakfast, boxed lunches).



予約登録 Reservation registration

利用開始日: 2022/07/09 Adult 大人: Child 小人:

Number of nights 泊数: 泊 Individual/Group:

※ご利用にあたり、必ずサイト下部の「旅行条件書（取引条件説明書）」等一連の文書をご確認ください。
 ※料金には、予約システム利用料（旅行業務取扱料）及びコロナ対策協力費用が含まれます。
 ※宿泊について、中学生以上を大人、小学生以下を小人として取り扱います。未就学児は無料です。
 ※白根御池小屋・広河原山荘の個室は、本システムではご予約できません。直接山小屋へご連絡ください。
 白根御池小屋 TEL : 090-3201-7683
 広河原山荘 TEL : 090-2677-0828
 ※広河原山荘営業期間外(4/1~6/24)は、山梨交通(055-223-0831)までご連絡ください。

The date of use 利用日	The name of Lodge 山小屋名	Type of accommodation (Reservable quantity) 宿泊タイプ (予約可能数)	Price 料金	Number of persons 人数	Subtotal amount 金額
2022/07/09	白根御池小屋	Stay in lodge 山小屋泊 (33)	¥7,200	Adult (大人) <input type="text" value="2"/>	¥14,400
				Child (小人) <input type="text" value="0"/>	
		Stay in tent テント泊 (80)	¥1,000	Adult (大人) <input type="text" value="0"/>	¥0
				Child (小人) <input type="text" value="0"/>	¥0
オプション追加	Option オプション名	Reservable quantity 予約可能数	Price 料金	Number of reservations 数量	Subtotal amount 金額
2022/07/09	Dinner 夕食	82	¥2,100	Total (合計) <input type="text" value="2"/>	¥4,200
	Breakfast 朝食	82	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400
	Lunch box 弁当	82	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400

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When 2 or more is entered for number of nights, a field for the number of nights will be added to the boxes below.



予約登録 Reservation registration

利用開始日: 2022/07/09 Adult 大人: Child 小人:

Number of nights **泊数:** 個人・団体:

Individual / Group

オプション追加	Option オプション名	Reservable quantity 予約可能数	Price 料金	Number of reservations 数量	Subtotal amount 金額
2022/07/09	Dinner 夕食	82	¥2,100	Total (合計) <input type="text" value="2"/>	¥4,200
	Breakfast 朝食	82	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400
	Lunch box 弁当	82	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400

The date of use 利用日	The name of Lodge 山小屋名	Type of accommodation (Reservable quantity) 宿泊タイプ (予約可能数)	Price 料金	Number of persons 人数	Subtotal amount 金額
2022/07/10	白根御池小屋	Stay in lodge 山小屋泊 (34)	¥7,200	Adult (大人) <input type="text" value="2"/>	¥14,400
			¥3,600	Child (小人) <input type="text" value="0"/>	¥0
		Stay in tent テント泊 (80)	¥1,000	Adult (大人) <input type="text" value="0"/>	¥0
			¥500	Child (小人) <input type="text" value="0"/>	¥0

オプション追加	Option オプション名	Reservable quantity 予約可能数	Price 料金	Number of reservations 数量	Subtotal amount 金額
2022/07/10	Dinner 夕食	83	¥2,100	Total (合計) <input type="text" value="2"/>	¥4,200
	Breakfast 朝食	83	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400
	Lunch box 弁当	83	¥1,200	Total (合計) <input type="text" value="2"/>	¥2,400

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Once you have entered the information, click the "Next" button.

5. Confirm Your Reservation

The details of your reservation and the room charge will be displayed.

Read the precautions thoroughly and check the box.

*The precautions are subject to change at any time.

Click the "Next" button.



予約確認 Reservation confirmation

Stay 宿泊		The name of Lodge	Type of accommodation	Adult	Adult price	Child	Child price	Total
The date of use	利用日	山小屋名	宿泊タイプ	大人	大人料金	小人	小人料金	合計
	2022/07/09	白根御池小屋	山小屋泊	2名	¥7,200			¥14,400

Meal お食事		The name of Lodge	Content	Remark	Number of reservations	Price	Total
The date of use	利用日	山小屋名	内容	備考	数量	料金	合計
	2022/07/09	白根御池小屋	夕食	dinner	2	¥2,100	¥4,200
	2022/07/10	白根御池小屋	朝食	breakfast	2	¥1,200	¥2,400
	2022/07/10	白根御池小屋	弁当	lunch box	2	¥1,200	¥2,400

ご請求合計金額	
Total invoice amount	
ご請求額合計	¥23,400

Guidance on terms of use and precautions	
[About payment procedures]	
<ul style="list-style-type: none"> As a general rule, reservations must be made before the date of use (the departure date of the trip). <ul style="list-style-type: none"> Individual customers (7 people or less) 4 days in advance Group customers (8 people or more) 8 days in advance Please see "How to use" at the bottom of the site for details. Even after the payment procedure is completed, no cancellation fee will be charged until 4 days before the date of use (8 days for group customers). <ul style="list-style-type: none"> Cancellation fee (cancellation fee) <ul style="list-style-type: none"> Individual customers (7 people or less): 3 days before - 50%, 80% the day before, 100% on the day Group customers (8 people or more): 7 days before - 20%, 3 days before - 50%, 80% on the previous day, 100% on the day However, depending on the payment method, a refund fee may be charged. 	
[Regarding change of reservation schedule]	
<ul style="list-style-type: none"> If there is no change in the usage amount, you can change the usage date up to two times without a fee if it is two days before the usage date. *You can change (postpone) the date of use only within the same fiscal year (it cannot be postponed to the next year) 	
[About cancellation in bad weather]	
<ul style="list-style-type: none"> In the event of extremely bad weather such as a typhoon or heavy rain, or in the event that the mountain huts and related parties judge that hiking is difficult due to the closure of forest roads, we will send an e-mail asking you to consider cancelling your reservation. If you cancel your reservation from this email, you can cancel without a cancellation fee. If you wish to cancel due to bad weather, etc., please contact us by email or phone. We will process the cancellation of your reservation. (Please be careful not to cancel by yourself.) Although there is no cancellation fee, a refund fee may be charged depending on the payment method. We recommend that you pay by credit card, which does not incur a refund fee. 	
[Please check your e-mail reception settings]	
<ul style="list-style-type: none"> After completing the reservation, you will receive an email from the system "no-reply@mail-minamialps-yoyaku.com" titled "Reservation Completion Notice". Please set your settings to allow reception. If you do not receive the e-mail, please be sure to contact us by phone (080-6775-7012) or e-mail (minami-alps@oriconsul.com). It is possible that the e-mail address you registered is incorrect. 	

I checked the precautions.

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Precautions

- Once your reservation is complete, you will receive an e-mail entitled "Reservation Complete" from no-reply@mail-minamialps-yoyaku.com through this system. If necessary, adjust your e-mail settings so that you can receive e-mails from this domain.
- In the event that you do not receive an e-mail, [please call or e-mail us](#). There may have been a mistake in the e-mail address you registered.
- [Up to 3](#) reservations per user can be made at one time. Reservations that have already been paid for are not included in the number of reservations held. (Corporate clients may book up to 20 rooms at one time.)
 - Ex) (1) Reservations for 7/10 (unpaid), 8/23 (unpaid), and 9/6 (unpaid) ⇒ 3
 - (2) Reservations for 7/10 (paid), 8/23 (unpaid), and 9/6 (unpaid) ⇒ 2 reservations (one more reservation available)
- Private rooms cannot be reserved through this system. Please call the mountain lodge directly.

Shirane Oike Lodge: Telephone: 090-3201-7683

Hirogawara Sanso Lodge: Telephone: 090-2677-0828

*When Hirogawara Sanso Lodge is closed (4/1 to 6/24), contact Yamanashi Kotsu (055-223-0831).

○ Waiting Lists

This system has no waiting list feature. More features will be added in the future.

6. Register as a Member

(1) **Login:** If you are already a registered member, login using your e-mail address and password here.

(2) **Register as a member:** Register as a member, then make your reservation.

(3) **Make a reservation as a guest:** Make a reservation without registering as a member.

Step 1 予約タイプ・日付選択
Select reservation type and date

Step 2 予約数量入力
Entering the reservation quantity

Step 3 予約確認
Confirmation of reservation

Step 4 ログイン・会員登録
Login/Member registration

Step 5 顧客情報入力
Entering customer information

Step 6 予約完了
Completion of reservation

Customer information

顧客情報

(1) For registered members

ログイン

メール
E-mail address

パスワード
Password

パスワードをお忘れの場合

ログイン
Login

(2) To register as a new member

会員登録

Click here to register as a member.
会員登録をされる方はこちらから 会員規約へ

会員規約に同意する I agree to the terms of membership.
会員登録をすると、次回以降お客様情報の入力を省略することができます。 If you register as a member, you can omit entering customer information from the next time onwards.

会員登録し予約

The membership agreement is written in Japanese only.

(3) To make a reservation without registering

会員登録せずに予約

会員登録せずに予約ができます。

会員登録せずに予約

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To register as a member, enter the following information.

Registering as a member saves you from having to enter your information the next time you visit the website.

*The information entered differs between individuals and corporations (travel agencies, etc.).

<Authenticate E-Mail Address>

メールアドレス E-mail address minami@alps.ne.jp 認証番号送信 Send Authentication Number

認証番号 Authentication Number

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Enter your e-mail address and press the Send Authentication Number button.

Enter the authentication number in the e-mail sent to you.

For Individuals

南アルプス山岳観光予約システム 南ぶすリザーブ 会員登録 予約検索 口座情報登録 ログイン Q&A

Customer information (pre-registration) 顧客情報 (事前登録)

Confirmation of membership agreement 会員規約の確認 会員規約へ同意する I agree

Individuals or Corporations 一般利用・法人 一般利用

User name 氏名 田中 千尋

User name 氏名が タカ社印

Postal code (Japan only) 郵便番号 1000000 住所 東京都千代田区

Mobile number 携帯電話番号 090-1234-5678 (当日連絡がつく番号)

Telephone number 留守宅電話番号 03-1234-5678

Year of birth 生年 1990年

Gender 性別 Male Female 男性 女性

Password パスワード

Password (Confirmation) パスワード(確認用)

Contact information 連絡事項 連絡事項を入力してください アレルギーのある人、ベジタリアンの人などは入力してください。

Climbing history 登山履歴 登山履歴を入力してください。

Presence or absence of mountaineering insurance 登山保険有無 Presence / Absence あり なし 登山保険の加入を希望される方はこちら

Register 登録

The membership agreement is written in Japanese only.

Enter any 7-digit number in the postal code field. (Example: 0000000)

Please let us know if you have any allergies

For Corporations

南アルプス山岳観光予約システム 南ぶすリザーブ

会員登録 予約検索 口座情報登録 ログイン Q&A

Customer information (pre-registration) 顧客情報 (事前登録)

Confirmation of membership agreement 会員規約の確認 会員規約へ 同意する I agree

Individuals or Corporations 一般利用・法人 法人

Name of the tour company ツアー会社名 南アルプスツアー

Name of person in charge 担当者名 (任意) 山田 太郎

Name of person in charge 担当者名 (任意) 1234 567

Postal code (Japan only) 郵便番号 1000000 住所検索

Address 住所 東京都千代田区

Mobile number 携帯電話番号 (当日連絡がつく番号) 090-1234-5678

Telephone number 留守宅電話番号 03-1234-5678

Password パスワード

Password (Confirmation) パスワード(確認用)

Contact information 連絡事項 連絡事項を入力してください
アレルギーのある人、ベジタリアンの人などは入力してください。

Climbing history 登山履歴 登山履歴を入力してください。

Presence or absence of mountaineering insurance 登山保険有無 Presence / Absence
 あり なし
登山保険の加入を希望される方はこちら

Register 登録

The membership agreement is written in Japanese only.

Enter any 7-digit number in the postal code field. (Example: 0000000)

Please let us know if you have any allergies

Click the "Edit" button by Accompanying Guest Information at the bottom of the screen.

Overwrite any information entered incorrectly and save.

Accompanying person information

※[編集]をクリックして、同行者の情報を登録してください。
予約後、同行者自身に情報を入力していただくことも可能です。

同行者情報

同行者-1
Accompanying person

編集
Edit

Enter the following information on accompanying guest(s).

*Information can be entered later. Information entered incorrectly may also be overwritten.

Once you have entered the information, click the "Save" button.

南アルプス山岳観光予約システム 南ぶすリザーブ

同行者情報 Companion information

User name 氏名 南 太郎

User name 氏名姓 みなみ 太郎

Postal code (Japan only) 郵便番号 1000000

Address 住所 東京都千代田区

Mobile number 電話番号 090-1234-5678

Year of birth 生年 2000年

Gender 性別 男性 女性 性別は必須です。

Mail address メールアドレス minami_@alps.jp

Mail address (Confirmation) メールアドレス(確認用) minami_@alps.jp

Contact information 連絡事項 連絡事項を入力してください。
アレルギーのある人、ベジタリアンの人などは入力してください。

Climbing history 登山履歴 登山履歴を入力してください。

Presence or absence of mountaineering insurance 登山保険有無 Presence / Absence
 あり なし
登山保険の加入を希望される方はこちら

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Save
設定

Enter any 7-digit number in the postal code field.
(Example: 0000000)

Please let us know if you have any allergies

Once you have registered an accompanying guest, their name will be displayed.

同行者情報

※[編集]をクリックして、同行者の情報を登録してください。
予約後、同行者自身に情報を入力していただくことも可能です。

• 同行者-1 [編集](#) 南 太郎

Accompanying person [Edit](#)

Once you have entered the information, click the "Next" button.

When you click "Next", a Reservation Complete e-mail will be sent to the e-mail address listed.

南アルプス山岳観光予約システム 南ふすりザーブ

会員登録 予約検索 口座情報登録 ログイン Q&A

Step 1 予約タイプ・日付選択
Select reservation type and date

Step 2 予約数量入力
Entering the reservation quantity

Step 3 予約確認
Confirmation of reservation

Step 4 ログイン・会員登録
Login/Member registration

Step 5 顧客情報入力
Entering customer information

Step 6 予約完了
Completion of reservation

Customer information 顧客情報

Individuals or Corporations 一般利用・法人

User name 氏名

User name 氏名が

Postal code 郵便番号 [住所検索](#)

Address 住所

Mobile number 携帯電話番号 (当日連絡がつく番号)

Telephone number 留守宅電話番号

Year of birth 生年

Gender 性別 男性 女性

Contact information 連絡事項
アレルギーのある人、ベジタリアンの人などは入力してください。

Climbing history 登山履歴

Presence or absence of mountaineering insurance 登山保険有無 あり なし
登山保険の加入を希望される方はこちら

Mountain trip plan (Route on the day / schedule for the next day) 簡易山行計画 (当日の経路・翌日の予定)

※[編集]をクリックして、同行者の情報を登録してください。
予約後、同行者自身に情報を入力していただくことも可能です。

同行者情報

• 同行者-1 [編集](#) 南 太郎

[戻る](#) [次へ](#)

Enter any 7-digit number in the postal code field.
(Example: 0000000)

Please let us know if you have any allergies

- Once your reservation is complete, you will receive an e-mail entitled "Reservation Complete" from no-reply@mail-minamialps-yoyaku.com through this system. If necessary, adjust your e-mail settings so that you can receive e-mails from this domain.
- In the event that you do not receive an e-mail, [please call or e-mail us](#). There may have been a mistake in the e-mail address you registered.

Telephone: 080-6775-7012

E-mail address: minami-alps@oriconsul.com

7. Payment Procedures

Precautions

Changing your reservation after payment is restricted when paying with wire transfer or convenience store payment; we recommend confirming your reservation before paying. (For details, see Page 18.)

Please complete payment procedures between 30 days prior to your visit to the day before cancellation fees are incurred (4 days before your visit for individuals, 8 days for groups). **Reservations made 3 days or fewer before your visit (3 days prior – the day of your visit) are already within the cancellation fee period, and so we ask that you pay on the same day that you make the reservation. (The date of your visit can be postponed or rescheduled up to 2 days prior to the original date of your visit, provided there is no change in the fee.)**

Select your payment method at the bottom of the screen. Choose from the following options.

- Credit card payment

- Wire transfer

*Transfer fees **will be borne by the customer**. Thank you for your understanding.

- Convenience store payment

*Convenience store payment is limited to payments of **¥2,000 or more**.

Click "settlement" to go to the GMO Payment Gateway page.

Purchase period start date
Purchase expiration date

予約情報
Reservation information

買
購入情報 Purchase information

購入開始: 5月31日 (火) から
購入期限: 6月26日 (日) まで
※購入期限までにお支払いいただけない場合、自動的に取り消しとなりますのでご注意ください。

Stay 宿泊	The name of Lodge	Type of accommodation	Adult	Adult price	Child	Child price	Total
利用日	山小屋名	宿泊タイプ	大人	大人料金	小人	小人料金	合計
2022/06/30	白根御池小屋	山小屋泊	2名	¥14,400			¥14,400

Meal お食事	The name of Lodge	Content	Remarks	Number of reservations	Price	Total
利用日	山小屋名	内容	備考	人数	料金	合計
2022/06/30	白根御池小屋	夕食	dinner	2名	¥2,100	¥4,200
2022/07/01	白根御池小屋	朝食	breakfast	2名	¥1,200	¥2,400
2022/07/01	白根御池小屋	弁当	lunch box	2名	¥1,200	¥2,400

ご請求合計金額

ご請求額合計 ¥23,400
 Total invoice amount

同行者情報
※[編集]をクリックして、同行者の情報を登録してください。
予約後、同行者情報を入力していただくことも可能です。

同行者一括登録
• 同行者+1 編集

山小屋泊のお客様は、インナーシーツを必ずご持参ください。

•ご予約完了後、本システム「no-reply@mail-minamiatps-yoyaku.com」より「予約完了のお知らせ」というメールが届かない場合は、必ず、弊社までお問い合わせください。
 •お支払い方法のうち「コンビニ決済」はご利用額かのみに限らせていただきます。
 •お支払い手続きに違むには、下記のお支払い方法をボタンを押してください。〔「決済」ボタンを押した後は変更できませんのでご注意ください。〕

お支払い方法
クレジット支払

クレジット決済時にカード登録を行う

一覧へ戻る
印刷

予約変更
決済
キャンセル

Choose either:

- Credit card
- Wire transfer
- Convenience store payment

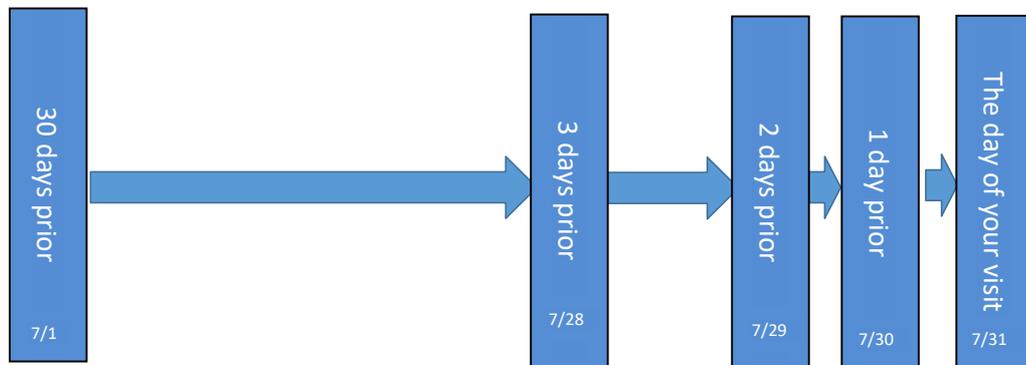
Back to list
Print
Change reservation
Settlement
Cancel

Precautions

- The method of payment cannot be changed midway through processing.
- **If payment is not completed by the deadline, your reservation will be canceled automatically.**
- Payment cannot be made more than 30 days prior to your visit (you will receive an e-mail when payment is possible).

Payment Deadline for Individual Guests (Parties of 7 Guests or Fewer)

- Guests must complete payment at least 4 days prior to the day of their visit.
- Reservations made between 3 days prior to your visit and the day of your visit require that you complete payment on the day you made the reservation.
- If payment is not completed by the deadline, your reservation will be canceled automatically.
- Even after payment procedures are complete, you may change the date of use up to 2 times up to 2 days prior to your visit.



- Ex 1 If you book a mountain lodge for 7/31 on 7/22, your payment will be due 7/27. (A cancellation fee will be incurred starting 3 days prior to your visit)
- Ex 2 If you book a mountain lodge for 7/31 on 7/30, your payment will be due 7/30. (The date the reservation is made is within the cancellation fee period)

Payment Deadline for Groups (Parties of 8 or More)

- Guests must complete payment at least 8 days prior to the day of their visit.

8. Changing Your Reservation

Precautions

- Changes to your reservation may be restricted. Instructions for changing your reservation using the system are shown below, but if you are unable to change your reservation using the system, please call.

(1) When there has been no change in the payment amount

Even after payment procedures are complete, you may change the date of use up to 2 times, provided you do so at least 2 days prior to your visit and that the payment amount remains unchanged.

Use this when rescheduling your reservation due to severe weather, etc.

(2) When there has been a change in the payment amount

Changes to reservations when the payment amount changes will be handled according to the following chart.

Be aware that, for wire transfers and convenience store payments, **change is restricted (the system does not permit changes)**.

Payment method	Staying in a mountain lodge/tent		
	Credit card	Wire transfer	Convenience store payment
Changing the Lodge	Possible up to 4 days prior (8 days prior for groups)	Not possible*1	Not possible*2
Changing the No. of Guests	Possible up to 4 days prior (8 days prior for groups)	Not possible*1	Not possible*2
Changing Options	Possible up to 4 days prior (8 days prior for groups)	Not possible*1	Not possible*2

○When the payment amount has changed when paying by credit card, the payment agency system will refund the entire payment prior to change, then deduct the payment amount after change. Refunds may take some time depending on the system of the credit card company.

*1: For wire transfers, *2: For convenience store payments, **changes to the details of your reservation cannot be made in the system after payment is complete**. Those who wish to change the details of their reservations are asked to call directly. (080-6775-7012) Please note that a refund processing fee will be charged.

Visit the following URL to search reservations.

<https://www.minamialps-yoyaku.jp/SearchReservations>

予約検索 Reservation search

会員の方 Members

メール E-mail address

パスワード password

Login

If you are a registered member, login using your E-mail address and Password.

会員以外の方 Non-members

会員の方は、ログインしてからご予約をご確認ください。

予約番号 Reservation number

顧客番号 Customer number

利用日 The date of use

Search

If you are not a registered member, enter your Reservation number, Customer number, Name, and The date of use

[ご利用方法](#) [お電話とFAXでのご予約](#) [システム利用規約](#) [サイト利用規約](#) [旅行条件書（取引条件説明書）](#) [標準旅行業約款](#)
[旅行業登録票](#) [特定取引法に基づく表記](#) [個人情報保護方針（プライバシーポリシー）](#) [運営会社情報](#) [トレッキングの感染症対策](#)

Registered members can also log in and confirm their reservations by clicking the "Confirm Reservation" link on the top page.

Select the "Reservation Number" for the reservation you wish to change.

予約検索 Reservation search

予約日 日付選択 利用日 2021/10/31
Reservation application date The date of use Search

Booking number 予約番号	Facilities to use 利用先	Reservation application date 予約日	Usage start date 利用開始日	Usage end date 利用終了日	Number of persons 予約人数	Usage end date 金額	支払状況	請求書
4t4Wh6	北岳山荘	2021/10/16	2021/10/31	2021/10/31	1	¥7,700		

Page 1 of 1

Select "Change reservation".

予約情報 Reservation information

購入情報 Purchase information

購入期限: 10月22日 (金) まで
 ※購入期限までにお支払いいただけない場合、自動的にお取り消しとなりますのでご注意ください。
 Please note that if payment is not made by the deadline, the order will be automatically cancelled.

利用日	山小屋名	宿泊タイプ	大人	大人料金	小人	小人料金	合計
2021/10/31	北岳山荘	山小屋泊	1名	¥7,700			¥7,700

ご請求合計金額
 Total invoice amount
 ご請求額合計 ¥7,700

To prevent infectious diseases, guests staying at Kitadake Sanso and Shirane Oike Hut must bring their own inner sheets.

- After your reservation is completed, you will receive an email from this system "no-reply@mail-minamialps-yoyaku.com" titled "Reservation Completion Notice". If you do not receive the e-mail, please be sure to contact us by phone or e-mail.
- Of the payment methods, "convenience store payment" is limited only when the amount used exceeds 2,000 yen.
- In the case of bank transfer, the transfer fee will be borne by the customer. note that. To proceed to the payment procedure, select the payment method below and press the "Payment" button. (Please note that you cannot change the payment method after pressing the "Settlement" button.)

お支払い方法 **クレジット支払**

クレジット決済時にカード登録を行う

Change reservation Settlement Cancel

予約変更 決済 キャンセル

Back to list Print

< note > Sites beyond this should not be handled by the browser's back button.
 Credit card payments, bank transfers, and convenience store payments are made using the GMO Payment Gateway.

予約変更 Reservation change

The date of use	The name of Lodge	Type of accommodation (reservable quantity)	Price	Number of persons	Subtotal amount
2022/10/31	白根御池小屋	Stay in lodge 山小屋泊 (51)	¥7,200	Adult (大人) 2 Child (小人) 1	¥14,400 ¥3,600
		Stay in tent テント泊 (80)	¥1,000	Adult (大人) 0 Child (小人) 0	¥0 ¥0
オプション追加	Option オプション名	Reservable quantity 予約可能数	Price 料金	オプションの数はこちらから	Total 金額
2022/10/31	Dinner 夕食	100	¥2,100	Total (合計) 3	¥6,300
	Breakfast 朝食	100	¥1,200	Total (合計) 3	¥3,600
	Lunch box 弁当	100	¥1,200	Total (合計) 3	¥3,600

Back 戻る Next 次へ

Once you have entered the information correctly, read the precautions, check the box, then select "Next".

予約確認 Reservation confirmation

Stay
🏠 宿泊

The date of use 利用日	The name of Lodge 山小屋名	Type of accommodation 宿泊タイプ	Adult 大人	Adult price 大人料金	Child 小人	Child price 小人料金	Total 合計
2022/10/31	白根御池小屋	山小屋泊	2名	¥7,200	1名	¥3,600	¥18,000

Meal
🍽️ お食事

The date of use 利用日	The name of Lodge 山小屋名	Content 内容	Remark 備考	Number of reservations 数量	Price 料金	Total 合計
2022/10/31	白根御池小屋	夕食 Dinner		3	¥2,100	¥6,300
2022/11/01	白根御池小屋	朝食 Breakfast		3	¥1,200	¥3,600
2022/11/01	白根御池小屋	弁当 Lunch box		3	¥1,200	¥3,600

📄 ご請求合計金額
Total invoice amount
ご請求額合計 **¥31,500**

Guidance on terms of use and precautions

[About payment procedures]

- As a general rule, reservations must be made before the date of use (the departure date of the trip).
 - Individual customers (7 people or less) 4 days in advance
 - Group customers (8 people or more) 8 days in advancePlease see "How to use" at the bottom of the site for details.
- Even after the payment procedure is completed, no cancellation fee will be charged until 4 days before the date of use (8 days for group customers).

Cancellation fee (cancellation fee)

- Individual customers (7 people or less): 3 days before - 50%, 80% the day before, 100% on the day
- Group customers (8 people or more): 7 days before - 20%, 3 days before - 50%, 80% on the previous day, 100% on the day

However, depending on the payment method, a refund fee may be charged.

[Regarding change of reservation schedule]

- If there is no change in the usage amount, you can change the usage date up to two times without a fee if it is two days before the usage date.
*You can change (postpone) the date of use only within the same fiscal year (it cannot be postponed to the next year)

[About cancellation in bad weather]

- In the event of extremely bad weather such as a typhoon or heavy rain, or in the event that the mountain huts and related parties judge that hiking is difficult due to the closure of forest roads, we will send an e-mail asking you to consider canceling your reservation. If you cancel your reservation from this email, you can cancel without a cancellation fee. If you wish to cancel due to bad weather, etc., please contact us by email or phone. We will process the cancellation of your reservation. (Please be careful not to cancel by yourself.)
Although there is no cancellation fee, a refund fee may be charged depending on the payment method. We recommend that you pay by credit card, which does not incur a refund fee.

[Please check your e-mail reception settings]

- After completing the reservation, you will receive an email from the system "no-reply@mail-minamialps-yoyaku.com" titled "Reservation Completion Notice". Please set your settings to allow reception.
- If you do not receive the e-mail, please be sure to contact us by phone (080-6775-7012) or e-mail (minami-alps@oriconsul.com). It is possible that the e-mail address you registered is incorrect.

I checked the precautions.

Back ⏪ 戻る Next ⏩ 次へ(顧客登録)

If the guest information is correct, select "Next".

To change guest information, follow the instructions on the screen below.

*The registered e-mail address cannot be changed.

南アルプス山岳観光予約システム 南ぶすリザーブ

予約登録用Excel 予約確認 ログアウト 株式会社南アルプスゲートウェイ様

Step 1 Step 2 Step 3 Step 4

山岳検索 Finding Mountains 山小屋検索 Find a mountain lodge 予約申込 Reservation application 予約完了 Reservation completed

顧客情報 Customer information

Individuals or Corporations 一般利用・法人 法人

Tour number (optional) ツアー番号 (任意) ツアー番号を入力してください。

Name of the tour company ツアー会社名 株式会社南アルプスゲートウェイ

Name of person in charge 担当者名 (任意) 工藤 誠
(Optional) 担当者名か (任意) 外'ウ'マ'ト

Postal code (Japan only) 郵便番号 4000241 住所検索

Address 住所 山梨県南アルプス市芦安芦倉1587-1

Telephone number 電話番号 08067757012

メールアドレス minami-alps@oriconsul.com

Contact information 連絡事項 ゲートウェイがツアー会社として山小屋を予約する際に使用します
アレルギーのある方、ベジタリアンの方などは入力してください。

Climbing history 登山履歴 6年

Presence or absence of mountaineering insurance 登山保険有無 Presence / Absence
●あり ○なし
登山保険の加入を希望される方はこちら

戻る Back 次へ Next

ご利用方法 お電話とFAXでのご予約 システム利用規約 サイト利用規約 旅行条件書 (取引条件説明書)
標準旅行業約款 旅行業登録票 特定買取引法に基づく表記 個人情報保護方針 (プライバシーポリシー) 運営会社情報
トレッキングの感染症対策 問い合わせ

Finally, press the "Confirm" button to complete your changes.

この段階ではまだ予約変更は確定しておりません。
予約変更を確定するためには、確定ボタンを押してください。

At this stage, the reservation change is not confirmed yet.
To confirm the reservation change, please press the confirm button.

支払処理

Payment processing

Stay	The name of Lodge	Type of accommodation	Adult	Adult price	Child	Child price	Total
利用日	山小屋名	宿泊タイプ	大人	大人料金	小人	小人料金	合計
2021/10/31	北岳山荘	山小屋泊	1名	¥7,700			¥7,700

ご請求合計金額
Total invoice amount

ご請求額合計 ¥7,700

To prevent infectious diseases, guests staying at Kitadake Sanso and Shirane Oike Hut must bring their own inner sheets.

・ After your reservation is completed, you will receive an email from this system "no-reply@mail-minamiaips-yoyaku.com" titled "Reservation Completion Notice". If you do not receive the e-mail, please be sure to contact us by phone or e-mail.
・ Of the payment methods, "convenience store payment" is limited only when the amount used exceeds 2,000 yen.
・ In the case of bank transfer, the transfer fee will be borne by the customer. note that. ・ To proceed to the payment procedure, select the payment method below and press the "Payment" button. (Please note that you cannot change the payment method after pressing the "Settlement" button.)

お支払い方法 クレジット支払

クレジット決済時にカード登録を行う

Confirm Settlement Back to top page

確定

決済

TOPに戻る

< note> Sites beyond this should not be handled by the browser's back button.

Credit card payments, bank transfers, and convenience store payments are made using the GMO Payment Gateway.

9. Cancelling Your Reservation

Precautions

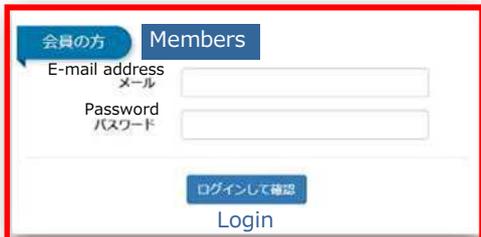
Once a reservation has been canceled, **it cannot be reversed.**

If you accidentally cancel your reservation, **we ask that you make a new reservation.**

Visit the following URL to search reservations.

<https://www.minamialps-yoyaku.jp/SearchReservations>

予約検索 Reservation search



If you are a registered member,
login using your e-mail address
and password.



If you are not a registered member, enter
your reservation number, customer number,
name, and The date of use

Registered members can also log in and confirm their reservations by clicking the "Confirm Reservation" link on the top page.

Select the "Booking number" for the reservation you wish to change.

南アルプス山岳観光予約システム 南ぶすりザープ

予約登録用Excel 三予約確認 ログアウト 株式会社南アルプスゲートウェイ様

予約検索 Members

Reservation application date 予約日 日付選択 The date of use 利用日 日付選択 検索 Search

Booking number 予約番号	Facilities to use 利用先	Reservation application date 予約日	Usage start date 利用開始日	Usage end date 利用終了日	Number of persons 予約人数	Price 金額	支払状況	請求書
2i12dv	広河原山荘	2021/05/02	2021/06/26	2021/06/26	2	¥17,600		発行
hISAK8	広河原山荘	2021/05/05	2021/09/26	2021/09/26	1	¥10,700		

Page 1 of 1

1

Select "Cancel" or "Cancel Payment".

南アルプス山岳観光予約システム 南ぶすりザープ

予約登録用Excel 三予約確認 ログアウト 株式会社南アルプスゲートウェイ様

予約情報 Reservation information

宿泊 Stay

The date of use 利用日	The name of Lodge 山小屋名	Type of accommodation 宿泊タイプ	Adult 大人	Adult price 大人料金	Child 小人	Child price 小人料金	Total 合計
2021/09/26	広河原山荘	山小屋泊	1名	¥6,600			¥6,600

お食事 Meal

The date of use 利用日	The name of Lodge 山小屋名	Content 内容	Remark 備考	Number of reservations 数量	Price 料金	Total 合計
2021/09/26	広河原山荘	夕食 Dinner		1名	¥2,200	¥2,200
	広河原山荘	朝食 Breakfast		1名	¥1,100	¥1,100
	広河原山荘	弁当 Lunch box		1名	¥800	¥800

ご請求合計金額
Total invoice amount
ご請求額合計 ¥10,700

お支払い方法を選択し、ご決済へお進みください。
お支払い方法 クレジット支払
 クレジット決済時にカード登録を行う

一覧へ戻る Back to list

予約変更 決済 **キャンセル**
Reservation change Settlement Cancel

When your reservation is successfully canceled, the screen below will be shown.

The screenshot shows the top navigation bar of the '南アルプス山岳観光予約システム' (Nanbu Alps Mountain Tourism Reservation System) website. The header includes the company name '南ぶすりザーブ' and navigation links for '予約登録用Excel', 'ご予約確認', 'ログアウト', and '株式会社南アルプスゲートウェイ様'. The main content area features a '予約情報' (Reservation information) tab. Below it, a table displays the cancellation charge: 'ご請求合計金額(キャンセル料)' (Total amount requested (cancellation fee)) with 'ご予約キャンセル料' (Reservation cancellation charge) listed as '¥0'. A 'Back to list' button is visible, along with a confirmation message: 'キャンセル処理は正常に終了しました。' (Cancellation processing has been completed normally).

ご利用方法
旅行業登録票
問い合わせ

お電話とFAXでのご予約
特定商取引法に基づく表記

システム利用規約
個人情報保護方針 (プライバシーポリシー)

サイト利用規約

旅行条件書 (取引条件説明書)
運営会社情報

標準旅行業約款
トレッキングの感染症対策

[Precautions for Cancellations Due to Severe Weather]

- We will waive cancellation fees for cancellations due to severe weather, suspected COVID-19 infection, or when refraining from activities to prevent the spread of infection, even if it is within the period in which cancellation fees are incurred. However, due to the nature of the system, cancellation fees will be charged automatically when the guest tries to cancel a reservation on the system within the period in which cancellation fees are incurred, so if you wish to cancel for the aforementioned reasons, please call or e-mail us.
- When forest roads are closed due to severe weather or other reasons, you will receive an e-mail entitled "Request to Cancel Your Reservation". Canceling your reservation using the procedures in this e-mail will allow you to cancel your reservation without any cancellation fees.
- If you have accidentally canceled your reservation, please contact us (we will waive the cancellation fees).

10. Payment Deadlines and Cancellation Fees

Payment deadlines and cancellation fees are as follows.

You may change the date of use up to 2 times, provided you do so at least 2 days prior to your visit and that the payment amount remains unchanged.

Cancellation Fees

For Individual Guests (Parties of 7 Guests or Fewer)

3 to 2 days prior to your visit	50% of the total amount
The day prior to your visit	80% of the total amount
The day of your visit or no shows	100% of the total amount

For Tours & Groups (Parties of 8 Guests or More)

7 to 4 days prior to your visit	20% of the total amount
3 to 2 days prior to your visit	50% of the total amount
The day prior to your visit	80% of the total amount
The day of your visit or no shows	100% of the total amount

*Precautions:

• Your payment will be refunded without any cancellation fees in the event of severe weather or when mountain roads are closed and the tourist association deems hiking impossible.

• The same applies to those who may have contracted an infectious disease. Please contact us.

(A refund processing fee may be charged depending on the method of payment.)

11. Refunds

The method for processing refunds depends on the method of payment.

■ When Paying by Credit Card

Refunds will be processed automatically by the credit card company at a later date.

Nothing is required on the part of the guest.

■ When Paying by Wire Transfer or Convenience Store Payment

Bank information must be registered to receive a refund.

The registration process is as follows.

Click "Register Bank Information" on the Select a Mountain Lodge screen (P. 2).



Enter the required information on the page below and click the "Register" button to register it.

	口座情報登録	Reservation information
顧客番号 Customer number	<input type="text"/>	顧客番号を数字で入力してください。 <small>必須</small>
金融機関名 Financial institution name	<input type="text"/>	金融機関名を入力してください。 <small>必須</small>
金融機関名 ｶ Financial institution name ｶ	<input type="text"/>	金融機関名を半角で入力してください。 <small>必須</small>
支店名 ｶ Branch name	<input type="text"/>	支店名を半角で入力してください。 <small>必須</small>
口座区分 Category of account	<input type="radio"/> 普通 <input type="radio"/> 当座 <small>必須</small>	Ordinary savings account / Current account
口座番号 Account number	<input type="text"/>	口座番号を数字で入力してください。 <small>必須</small>
口座名義人 ｶ Account holder name	<input type="text"/>	口座名義人を半角で入力してください。 <small>必須</small>

Register

12. Header Menu

When you are unable to log in

- ① Click "Minami Alps Tourism Reservation System" to go to the top menu.
- ② Click "Register as a Member" and register as a member.
- ③ Click "Log in" and enter your e-mail and password to log in.



Once you have logged in

- ① Click "Confirm Reservation" to confirm your reservation.
- ② Click "Logout" to log out.



13. Making a Reservation by Telephone or Fax

To make a reservation by telephone or fax, follow the steps below. To ensure that there are no mistakes, we ask that you send us a fax after making a tentative reservation by telephone.

Reservation via postal mail is possible as well; please make a reservation at least 2 weeks prior to the date of your visit.

Reservation Flow by Phone and FAX (For those living in Japan)

